

SOLUTION GUIDE

Accelerating Business Innovation Through Technology



WE'RE ALL ABOUT DEPENDABLE & INNOVATIVE IT SOLUTIONS

WE'RE CUSTOMER-CENTRIC,
FLEXIBLE, RESPONSIVE, AND
COMMITTED TO OUR CLIENTS



Mission

To be a premier IT Services Company that helps our customers accelerate business innovation through technology.

Approach

Go IT Services uses a set of proven methodologies that guide our work in every engagement. Our team is committed to balancing leading-edge technology innovation with cost-effective, reliable, secure, and adaptive IT solutions and methodologies.

Value

Go IT Services is not an overpriced Big 10 firm. We are a woman owned, Texas corporation. We deliver value through quality work using above-standards project management and IT service desk principals at a discounted price.

Experience

The Go IT Services team features experienced men and women who are certified in:

- » A+
- » CNE
- » ITIL
- » MCDA
- » MCP
- » MCSD
- » MCSE
- » PMP

Services

Business Solutions

- » Email and Communications
- » Document Imaging
- » Accounting and Point of Sale
- » CRM and Collaboration

Consulting

- » Staffing
- » Implementation
- » Custom Development

System Management

- » Network Design and Maintenance
- » Server and Computer Support
- » Domain and Web Hosting
- » Data Backup and Recovery

Web Solutions

- » Content Management
- » eCommerce
- » Accessibility

Government & Education

Texas DIR DBITS Approved

- » Project Management
- » Application Development
- » Application Maintenance and Support
- » Technology Migration and Upgrade

K-12 Project Implementation

- » Student Information Systems
- » Instruction Management Systems
- » Staff Development Systems
- » Enterprise Resource Planning Systems

Above all, you will find Go IT Services to have a customer-focused mind set.

Visit us online at www.goitservices.com

OUR PRODUCTS AND SERVICES

DBITS

DELIVERABLES BASED IT SERVICES



Go IT Services is an approved Texas DIR DBITS vendor. We bring extensive experience working with state agencies, K-12, and higher education institutions.

Approved DBITS Categories

Application Development

Application Development includes development of new applications which may be mainframe, server, network-based, web-based or a combination. The requirements for new applications may require interfaces to existing applications.

Technology Upgrade/Migration & Transformation

Technology Upgrade/Migration may be required to provide website content accessibility compliance, increase business functionality, re-engineer a business function, keep current with vendor upgrades or when upgrading existing technology. Technology Transformation may involve converting/migrating legacy applications to new technology with or without new business functionality and may include introducing new technology into the enterprise.

Portfolio includes completed work for the Texas Medical Board, Texas Youth Commission, Health and Human Services Commission, Texas Department of Insurance, Texas A&M University, Houston Community College, Lamar Consolidated ISD, and Port Arthur ISD.

Project Management

Project Management includes performance of any or all of the project management processes using a variety of industry-standard tools and techniques. This includes Scope Management, Schedule Management, Financial Management, Quality Management, Communication Management, Change Management, and Risk Management.

Application Maintenance & Support

Application Maintenance and Support applies to applications running in a production environment and includes supporting application systems, troubleshooting, modifying, maintaining and enhancing legacy systems.

OUR PRODUCTS AND SERVICES

K-12

HELPING SCHOOL DISTRICTS IMPLEMENT & MAINTAIN K-12 INFORMATION SYSTEMS & INFRASTRUCTURE.



K-12 Focus

Go IT Services specializes in helping school districts implement and maintain K-12 information systems and infrastructure. Our team brings knowledge and expertise in the infrastructure, processes, and data critical to the implementation and day-to-day operation of school district systems.

K-12 Implementation Services

Go IT Services staff have hands on experience implementing Student Information Systems (SIS), Instructional Management Systems (IMS), Enterprise Resource Planning Systems (ERP) for Finance and HR, and Staff Development Systems. Specifically, our team brings knowledge and expertise in the following functional areas:

Student Information Systems

- ✓ Enrollment
- ✓ Gradebook
- ✓ Program Tracking
- ✓ Parent Portal
- ✓ Food
- ✓ Transportation
- ✓ Scheduling
- ✓ Attendance
- ✓ Assessments
- ✓ Discipline
- ✓ Health
- ✓ PEIMS Reporting

Finance and HR Systems

- ✓ Chart of Accounts
- ✓ Requisitions
- ✓ Accounts Payable
- ✓ Budgets
- ✓ Time Keeping
- ✓ Position Control
- ✓ General Ledger
- ✓ Purchase Orders
- ✓ Grants
- ✓ General Ledger
- ✓ Payroll
- ✓ Employee Self Service

Data & System Analysis

Our system analysts help supplement and support the district's IT personnel with various technical tasks required for implementations and ongoing maintenance. These include sourcing and formatting of historical data for conversion into a new SIS or ERP, setup of data exchanges with other systems, as well as operational support.

Project Management

Our project managers help organize, plan, and execute the district's implementation activities and manage interactions with the vendor ensuring deliverables meet requirements, quality standards, budget, and schedule.

Solutions & Integration

We intimately understand enterprise solutions and know how to implement them in a K-12 environment such as productivity and collaboration solutions from Exchange server and Outlook Web Access to Office and Windows Sharepoint Services, and Document Imaging and Management.

System & Network Management

Design and management services for network infrastructure including implementation of Active Directory services and Identity Management, patching, upgrade and migration of enterprise platforms, design, monitoring, and tuning of networks and IP telephony systems, as well as system management and support services.

Web Development

Go IT Services provides professional web development and redesign services based on a variety of content management engines (CMS) that improve the district's web presence, enhance visitor experience, comply With section 508 accessibility and W2C standards, and streamline changes through easy, workflow-based processes.

OUR PRODUCTS AND SERVICES

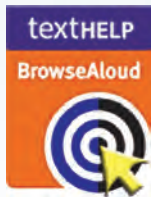
BROWSEALOUD

LOOK, CLICK, LISTEN



BrowseAloud reads web pages aloud for people who find it difficult to read online. Reading large amounts of text on screen can be difficult for those with literacy and visual impairments.

More than 45 million people in the United States have literacy problems. By subscribing to Browsealoud for your website, you will greatly increase the number of people who can access the content on your site.



BrowseAloud is a speech enabling solution designed to improve the accessibility of your website in line with Section 508 and the Americans with Disabilities Act (ADA).

BrowseAloud reads content aloud in a high quality voice making your website more accessible to those with learning disabilities, dyslexia, mild visual impairments or where English is a second language. The solution is a client-side application which requires practically no implementation from the webmaster.

Consider the Facts:

- » 40% of adult Americans have trouble reading and writing.¹
- » 40-44 million Americans function at the lowest literacy rate.²
- » 47 million U.S. residents ages 5 or older speak a language other than English at home.¹
- » Mild visual impairments affects 8.3 million Americans of all ages.³
- » Over 3 million Americans have dyslexia.⁴

1 U.S. Census Bureau

2 National Adult Literacy Survey

3 Lighthouse International

4 EricDigests.org

Reasons to BrowseAloud-Enable your Website:

- ✓ Helps you Comply with Legal Obligations
- ✓ Improves Website Accessibility
- ✓ Reduces Impact of Digital Divide
- ✓ Provides Equal Access Online
- ✓ Reduces Barriers on the Web
- ✓ Demonstrates Corporate Social Responsibility

End User Benefits:

- ✓ Reads Secure Website and Intranets
- ✓ Reads Alt Tags and Accessible Flash
- ✓ Reads PDFs in Original Format
- ✓ Reads Word Documents in Original Format
- ✓ High Quality Voices
- ✓ International Languages
- ✓ Dual Color Highlighting
- ✓ Text Magnification Display
- ✓ MP3 Output

OUR PRODUCTS AND SERVICES

GO WEB

WEBSITE DESIGN & DEVELOPMENT



Go IT Services can help you achieve online presence that promotes your business and delivers value for you and your customers. If your goal is to provide information, products, e-commerce or online services, we can ensure that visitors to your site enjoy an informative, user-friendly and interactive experience. Go IT Services features an integrated team of talented creative web designers, developers and technical engineers that know how to build and maintain an effective website.

GO WEB At a Glance

- » Creating and maintaining interactive websites
- » Content Management Software Integration
- » Web Marketing Strategy
- » Web Application Development
- » Search Engine Optimization
- » Multimedia and Graphics Design
- » Website Management and Support

With Sitefinity You Can...

Sitefinity is a powerful Content Management System that provides tremendous flexibility.

- » Use a Word-like editing environment
- » Optimize your website for search engines
- » Manage news, blogs, lists, polls, etc
- » Drag & drop to edit and move pages
- » Maintain an audit trail of all changes
- » Approve changes before going live
- » Syndicate your content using RSS feeds
- » And much more!

Go IT Services has developed a modular pricing strategy for developing customer websites that clearly sets expectations with the customer on what to expect and how much it will cost. Plus, you can see up-front what to expect to pay for future enhancements. With our experience in building websites, we have been able to drive the price down, to ensure that you always get the best value.



Web Development and Management Services authorized by
The Texas Department of Information Resources.



Go IT Services is a trusted Sitefinity partner.

WE'RE PROUD TO SERVE OUR CUSTOMERS

FROM SMALL TO LARGE ENTERPRISES, OUR CLIENTS TELL US THAT WE INCREASE THEIR PRODUCTIVITY BY ALLOWING THEM TO FOCUS ON CORE BUSINESS FUNCTIONS AND LEAVING THE IT TO US.



Go IT Services: Solid Commercial & Government Experience

Automotive

- ✓ A-Line Auto Parts
- ✓ Avis
- ✓ Budget
- ✓ Car Zone
- ✓ Hertz
- ✓ XL Parts

Banking & Real Estate

- ✓ Citi Quest
- ✓ Keller Williams
- ✓ Prudential Gary Greene
- ✓ ReMax
- ✓ Reyes Homes

Communications & Computing

- ✓ Cbeyond Communications
- ✓ Hewlett Packard
- ✓ Host Gator
- ✓ Icon Consultants

Education

- ✓ Houston Community College
- ✓ Lamar Consolidated ISD
- ✓ Port Arthur ISD
- ✓ Texas A&M University

Engineering

- ✓ Clark Survey
- ✓ Global Laser
- ✓ Texas Eng. Extension Service
- ✓ Venture Precision Technologies

Entertainment & Travel

- ✓ Blockbuster Video
- ✓ Boston Market
- ✓ Cosmopolitan Travel
- ✓ Preet Hotels
- ✓ Taqueria Arandas

Government & NGO

- ✓ Cenikor
- ✓ Health and Human Services Commission
- ✓ Texas Medical Board
- ✓ Texas Youth Commission

Healthcare & Medical

- ✓ Apex Hospitals
- ✓ Commercial Microbiology
- ✓ Family Care
- ✓ Mercury Pharma
- ✓ United Workers

Insurance

- ✓ Farmers Insurance
- ✓ Icon Insurance
- ✓ Integrity Insurance
- ✓ Rockbridge Underwriting

Manufacturing & Transportation

- ✓ Cheetah Terminal
- ✓ Granger Electric
- ✓ Macdonald Systems
- ✓ Meridian Distribution
- ✓ Poseidon Pools

Oil & Gas

- ✓ America United Petroleum
- ✓ Arnold Oil Company
- ✓ Fortis International Energy
- ✓ Frontier Oil

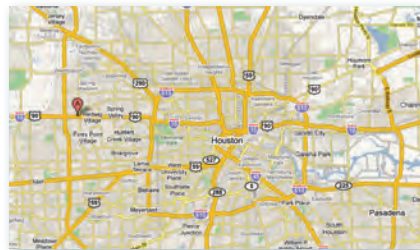
Retail & General

- ✓ Euro Laminets
- ✓ Floorcraft
- ✓ FTD Florists
- ✓ Krono Swiss
- ✓ Raceway Store

Accelerating Business Innovation Through Technology



Houston, Texas
10190 Katy Freeway, Suite 500
Houston, TX 77043



Call toll free 1-877-663-0100
Or visit us online at www.goitservices.com